

1-14-25



7370 Transit Rd.

Williamsville, NY 14221

Dear John & Caroline

Thank you; may your new kitchen provide years of service and enjoyment for you and yours! Please return your survey which is reviewed by your designer, the manager and owner so that we may serve you best. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$25 Gift Certificate to the restaurant of your choice. For an opportunity to earn an additional \$25 Gift Certificate, submit a review with photo(s) on Facebook, Houzz or Google. (Please notify assistant@kitchenworldinc.com of your restaurant selection upon review submission.)

Sincerely,

[Handwritten Signature]

President

I heard about Kitchen World from:

- A Friend (checked), Word of Mouth, My Contractor, Internet, Television, Print Ad, Radio, Other

Please rate the following:

- 1. Our office and phone service. (Good checked)
2. Showroom was interesting, clean and organized. (Excellent checked)
3. Salesperson was knowledgeable and courteous. (Excellent checked)
4. How would you rate the quality of our products? (Excellent checked)
5. Salesperson follow through after the sale. (Excellent checked)
6. Rate the beauty/function of your newly designed space. (Excellent checked)

COMMENTS: Trish was Fantastic! we loved our experience with Kitchen World!

If Kitchen World were my store, I would... Always have coffee & tea out for the customers (and water bottles)